

Receiving & Inspecting your Order

We take great pride in our cabinets and it shows! Throughout the entire process of your order, our team is consistently checking for flaws and damage, from the time the raw materials enter our shop to the time they are cleaned, wrapped and on the truck. We also make every effort to include all components, whether it is hardware, shelves or installation instructions. In the event, rare as it may be, something might have been over looked, so we ask that you perform the steps below when receiving and inspecting your order upon delivery. All inspections must be done and any issues brought to our attention at the time of delivery when receiving your cabinets. Missing pieces or damages not reported within the specified inspection period may not be eligible for repair or replacement for free of charge.

Take Inventory

Check off each cabinet and/or piece on the Order Form. The cabinet or piece number can be found on the packaging material itself or on the label that is attached to each cabinet or loose piece. Note that adjustable shelves, appliance panels, etc. may be wrapped separately from the cabinet. Be sure to perform the full inventory of all items before reporting any missing items to Abodian.

Visible Damage to Exterior Packing

When your cabinets are being delivered, inspect each cabinet for visible damage to the packing materials. Make note of any noticeable damage to the packing material other than normal scuffs. If the damage is significant, please take a photo before removing packaging for further inspection.

Concealed Damage

Each item must be unwrapped and inspected for damage. If any damage is found, note each item/cabinet number with a brief description of the damage on the Order Form and report it to Abodian immediately.

If you have any questions regarding this policy, contact the Abodian office at 206.329.1080.